

CHANGI CONNECTION

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**Changi Airport brings
service to greater heights**

THE ENGINEERS OF CHANGI AIRPORT

The team behind Changi Airport's award-winning terminal buildings

The Engineering and Development Group (EDG) which has a staff strength of 191, is responsible for the infrastructure and airport master planning, airport development projects, operations and maintenance of mechanical and electrical systems and civil engineering of facilities at Changi and Seletar Airports.

Over the years, EDG has played an instrumental role in developing Changi Airport into a world-class award-winning airport. Some of the more recent projects that EDG has been working on include the following:

Terminal 1 Upgrading

The primary challenge of the Terminal 1 upgrading (T1U) project is to refresh the terminal's dated design to a contemporary look while yet retaining its original charm. As part of the terminal rejuvenation, the processing capacity of the Departure Check-In Hall, Baggage

Claim Hall and gate holdrooms are expanded to allow for more spacious passenger movement. EDG has also ensured better integration of retail, food and beverage, entertainment and passenger facilities to optimise T1's commercial potential.

Redevelopment of Seletar Airport

The extension of Seletar Airport's runway was recently completed in mid-September. Measuring 1.84 kilometres, close to 250 metres more than its original length, the extended runway allows Seletar Airport to support larger jet operations, as well as heavier take-off loads. Extension works on the operating runway could only be conducted at night which adds to the challenge. The EDG team had to ensure extra safety precautions as visibility is lower at night.

Slide @T3

The world's tallest slide in an airport, measuring 12-metre tall or 4-storey high is the first-of-its-kind. Some of the challenges EDG faced were to determine the right construction methodology to meet regulatory requirements in safety and noise control while ensuring the slide is easy to maintain in the long-term.



Carrying out regular maintenance of the Skytrain system

Left to Right:
Raintree feature wall as part of Terminal 1 upgrading works,
Slide @T3

There are three divisions within the EDG - Engineering and Master Planning Unit, Engineering and Specialised Systems Division and Projects and Contract Division.

The *Engineering and Master Planning Division's* primary role is in airport master planning, real estate development and capital and operating expenditure management. One of the on-going works that the EDG undertakes is to regularly review Changi's terminal buildings to ensure that terminal capacity remains at an optimal level and passengers experience is not compromised. Periodic review is also conducted on resource allocation, infrastructural upgrade and airline redistribution in the airport.

The *Engineering and Specialised Systems Division* carries out the day-to-day maintenance work on Changi's facilities and engineering systems to ensure that all are in order as well as faults are rectified in a timely manner. This division also constantly injects innovation to enhance and improve systems at Changi.

Projects and Contract Division sees to the successful delivery of new buildings, refurbishment and relocation projects to meet the changing needs of Changi. Examples of projects undertaken by this division is the Slide@T3 and T1U.

PERIMETER SECURITY WITH FIBRE SENSOR TECHNOLOGY

Perimeter security of the Changi Airport airfield will be enhanced with the installation of a Perimeter Intrusion Detection System (PIDS) which uses the Fibre Bragg Grating (FBG) sensor technology. Named *AgilFence PIDS*, the intelligent signal processing system is developed by ST Electronics based on fibre sensor technology licensed from its research partner, the A*STAR Institute for Infocomm Research. The installation at Changi marks the first time that such technology is used for perimeter security enhancement anywhere globally.

The optical fibre cable, embedded with pressure sensors, will be deployed around Changi Airport's 22km perimeter. The implementation of *AgilFence PIDS* will result in better detection of perimeter intrusions, more accurate determination of the incident location and a faster response time by the security team. The system also has the ability to reduce the possibility



PIDS for enhanced perimeter security at Changi Airport

of false alarms triggered by weather elements and wildlife along the perimeter. The performance of *AgilFence PIDS* is also not affected by factors in Changi's operating environment such as electromagnetic and radio frequency interference.

AgilFence PIDS is expected to be fully operational by the end of 2012. Implementation will be rolled in stages along Changi's perimeter. CAG and ST Electronics will be working to promote *AgilFence PIDS* on a commercial basis to other airport operators to boost security enhancements at their premises.

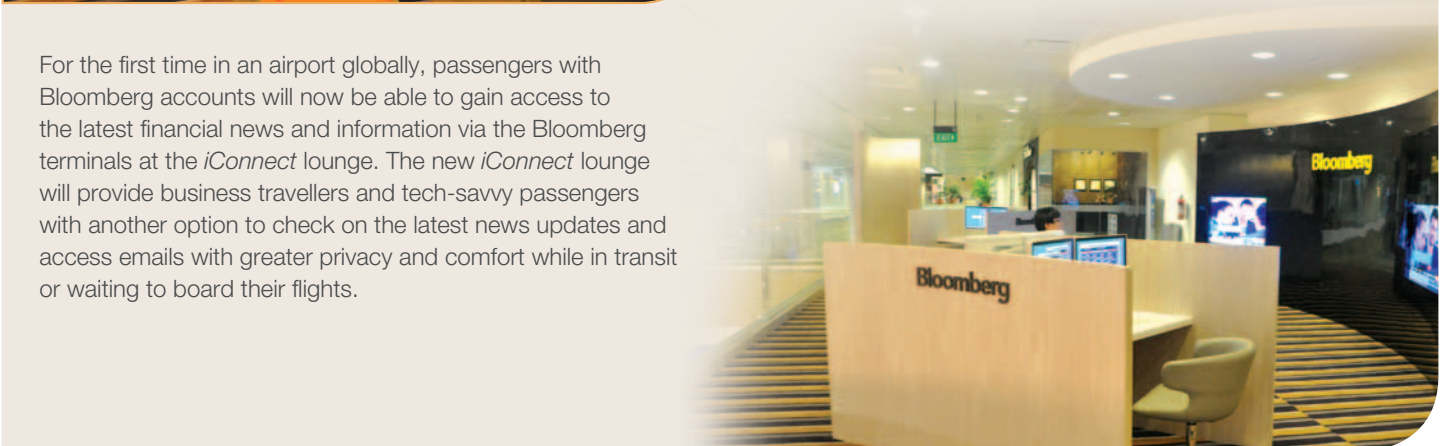
iCONNECT FOR BUSINESS TRAVELLERS



For the first time in an airport globally, passengers with Bloomberg accounts will now be able to gain access to the latest financial news and information via the Bloomberg terminals at the *iConnect* lounge. The new *iConnect* lounge will provide business travellers and tech-savvy passengers with another option to check on the latest news updates and access emails with greater privacy and comfort while in transit or waiting to board their flights.

Located in a quiet environment at Terminal 2 Departure Transit Lounge on Level 3, the lounge offers four Bloomberg terminals, two Bloomberg TV screens, 15 Internet kiosks and six laptop access points. There are also interactive touch-screen panels for passengers who wish to find out more about the destination that they are travelling to.

In addition to the facilities available in the *iConnect* lounge, passengers can also stay connected at Changi Airport with more than 550 internet kiosks and 100 laptop access points found across its four terminals. Free Wi-Fi access is also available airport-wide, with log-in details available from the Information Counters.



WHAT'S NEW

LET'S DO LUNCH!

Due to popular demand, the *Let's Do Lunch* promotion is back for its third year. 30 eateries in the public area of Changi Airport are participating in this year's promotion.

From 12pm to 2pm between 12 September and 31 October, abundant lunch choices are on offer. Cuisines ranging from coffee, fast food, Indian,

Japanese to good-old Chinese restaurants offer set meals at a standard price of \$10.

Changi Airport will also be providing return shuttle services from Changi Business Park to Changi Airport for the convenience of those working nearby. The first pick-up from Changi Business Park is 11.45am and last service departs Changi Airport at 2.30pm. For

those who drive, free parking is available for the first hour from 12pm to 2pm with a minimum spend of \$30 in a single receipt.



SPELL-BOUND BY STUDENT ENTREPRENEURS



SPELL (Singapore Polytechnic Entrepreneurship Living Laboratory), a fashion and accessories store has debuted at Changi Airport Terminal 3. The outlet is managed by students from the Singapore Polytechnic as part of their curriculum to put into practice what they learnt in school.

This is the first time Changi Airport Group (CAG) has worked with a school to start a business at the airport. Supporting the school's efforts on encouraging

entrepreneurship is part of CAG's corporate social responsibility efforts.

The store began operation in July with retail merchandise sourced from countries such as China, Thailand and Vietnam. Targeted at teenagers and young adults, SPELL offers products starting from \$7 for a small leather purse to \$99 for a jacket. Sales from the outlet have been encouraging.

Find out more at www.spellverve.com

A NEW KING IS TAKING OVER

The king of fruits has found a new land to rule – Changi Airport Terminal 3. A new **Durian Mpire** outlet has recently opened in August at the Departure Check-In Hall.

The Durian Mpire chain was started by local enterprise 717 Trading which started off in fruit trading and later branched out to producing durian pastries. The chain has eight retail outlets islandwide with the outlet at Changi Airport as its latest addition.



Durian Puffs

The ever-popular durian puffs, durian crepes and durian ice blended drinks will have durian-lovers coming back for more. The outlet also offers other non-durian desserts such as mango pudding, chocolate cake or black forest mousse. Airport staff gets 10% off for whole cakes.

WHERE EAST MEETS WEST

Decisions can be difficult, especially during lunchtime. **PappaMia** makes it easier by offering the best of both worlds. A melting pot of east and west cuisines, the restaurant recently opened its third local outlet at Terminal 1.

Don't miss out on their signature dishes like Ipoh Hor Fun or Assam Laksa. Fancy something western? The menu also offers Crispy Chicken Chop, Fish and Chips and Club Sandwiches.



Assam Laksa

A must-savour are their devilishly yummy desserts such as Papa Chendol or Mango Sago, before ending your meal with their fresh house-brew white coffee. To sweeten the meal further, show your airport pass and enjoy 10% discount off your bill!

A MILLION DOLLARS UP FOR GRABS



A passer-by trying out the virtual 'Million Dollar Grab' in Orchard

The 'Be a Changi Millionaire' campaign extended to Orchard Road from 21 July to 17 August. Shoppers along the Orchard Media Hub - the underpass link between Ion Orchard and Orchard MRT station - had the chance to try an interactive multimedia game - 'Million Dollar Grab'.

Images of players were projected on LCD screens along the underpass while they try to grab as much 'flying' virtual money as they can within a time period.

Some 25,000 'Be A Changi Millionaire' shopping bags were also distributed along Orchard Road to heighten awareness about the promotion. Ten lucky shoppers who brought their shopping bags to Changi Airport won an iPad2 each.

Watch the virtual game in action at www.youtube.com/fansofchangi

MEET KEN AND BARBIE AT CHANGI



The golden couple, Ken and Barbie

Some 30 families had their photos taken with the golden couple, Ken and Barbie, when they visited Changi Airport over the weekend of 3 and 4 September.

Following the Meet & Greet session, a series of events continued into the September school holidays which saw children taking part in the Dress-Up Contest and Barbie Workshops that let the little ones try their hands at making tiaras, jewellery and puppets as well as nail painting.

For the Dress-Up Contest, little boys and girls under the age of 12 got to dress up in their own favourite outfits or choose from the event wardrobe selection and had their photos taken after being dolled up by an on-site make-up artist. Each day, five best-dressed princes or princesses won \$20 worth of Changi Dollar vouchers, while one finalist was chosen for the final round. The champion walked away with \$500 worth of Changi Dollar vouchers, while the runner-up and first runner-up received \$200 and \$100 respectively.

'BE A CHANGI MILLIONAIRE' JULY FINALIST

The third 'Be a Changi Millionaire' finalist picked for July 2011 is an expectant mother, Ms Toh Min Keow.

She almost missed this chance to be a millionaire as initially she thought that the emails sent informing her of her win were spams and she ignored them.

The 34-year-old homemaker is the second female and second Singaporean to be in the running for the Changi Millionaire winner this year. As one of the finalists, Ms Toh has a one-in-seven chance to win the grand prize of \$1 million.

Ms Toh spent \$100 on duty free items at the Departure Transit Lounge of Terminal 1 on her return trip to Tianjin where her husband is working. This is the first time she has won a lucky draw and she pledged to donate a portion to charity should she win the grand prize of \$1 million. Being a finalist, she has already won \$5,000 cash and a three-day, two-night stay in a luxury hotel in Singapore.



A beaming Ms Toh

CHANGI EXPERIENCE AGENTS TO PROVIDE PROACTIVE SERVICE

Since March this year, over 90 uniformed Changi Experience Agents (CEAs) have been deployed airport-wide to assist passengers with special needs, helping them with way-finding, locating missing luggage and facilitating passengers with check-in, transit or transfer procedures.

The CEAs speak a total of more than 20 languages and dialects, including Hindi, Japanese, French, Tagalog and Thai, reaching out to Changi's top passenger markets. They complement the present Customer Service Officers stationed at the Information Counters, with the added flexibility of approaching passengers proactively to render their service. Each CEA is also equipped with an iPad to retrieve the latest flight updates, store location or check-in gates, amongst other information.

The service has been well received with more than 290 compliments in just four months since this programme started.



A CEA assisting a passenger with a flight enquiry



CUSTOMER SERVICE ROUND THE CLOCK

A 24/7, one-stop centralised Changi Contact Centre (CCC) was introduced on 15 August to consolidate all telephone lines for the airport into one common number - (65) 6595 6868.

Travellers and airport visitors will now need to call only one number instead of having to call the individual Information Counters of each terminal or the main Changi Airport Group's corporate hotline for enquiries and feedback.

The CCC is manned by dedicated Customer Service Officers and equipped with a new state-of-the-art customer relationship management system that

integrates all feedback and enquiries received across different communication platforms such as phone calls, website, feedback kiosks and feedback forms. The management system is also able to track customers' previously logged feedback and background so that our officers can personalise the service rendered and enable more efficient follow-up.

The introduction of the CCC will result in a more streamlined approach and improve the quality of responses generated, as staff can reply immediately to simple enquiries or channel the feedback to the respective terminals and airport agencies for their follow-up.



SHARING THE SAME SERVICE DNA THROUGHOUT CHANGI

The Quality Service Management (QSM) team with MAX – Changi's Service Mascot

One of the hallmarks of Changi Airport's success as the most awarded airport in the world is its service excellence.

But getting its 28,000 airport staff from the more than 200 organisations operating at the airport to be aligned in delivering a consistent Changi Experience to all of its customers is not an easy feat.

In order to get everyone to come together and deliver the same service standards all the time, Changi Airport Group (CAG) launched the Changi Service DNA which is to "create an airport experience that is *personalised*, *stress-free* and *positively surprising*". A *Carnival of Discovery* event was held from 14 to 30 September to promote the Changi Service DNA among the various airport staff and to actively engage them to embrace the three core service elements in their daily work.

During those few weeks, staff from numerous airport partners, tenants, contractors and government agencies took part in the slew of fun-filled activities and games held at the Multi-purpose Hall in Terminal 2.

With sure-win lucky dips with prizes such as spa vouchers from Refresh Bodyworks and perfume and cosmetics vouchers from Nuance-Watson, free coffee sponsored by Starbucks and popcorn as well as complimentary foot reflexology and head and shoulder massages sponsored by Fish Spa & Reflexology, there is something for everyone at the event. Airport staff also took the opportunity to have their photos taken with MAX – the

Changi Service Mascot, as it made its rounds around the airport.

One of the key highlights of the *Carnival of Discovery* was the *Changi's Got Talent* competition for airport staff.

Changi's Got Talent saw an overwhelming response of more than 28 teams and individuals signing up for the contest to showcase their talents. During the qualifying rounds on 9 September, the number of contestants were trimmed down to 10 for the semi-finals which was later held on 21 September. The top three finalists performed at the finals that took place at the closing ceremony of the Changi Service DNA Launch on 30 September. Shaik Alaudeen from Plaza Premium Lounge emerged as the winner for the Individual category and walked away with the prize of \$2,000 Changi Dollar vouchers. For the Group category, it was a duet by Eloise Salvo from People Advantage and Vanessa Tumambing from P-Serve which won the judges' heart. In return, they won \$3,000 Changi Dollar vouchers.



Games and activities at the Carnival of Discovery





CHANGI AIRPORT TO WELCOME THIRD A380 CARRIER

Four years ago, the world's first A380 passenger flight took off from Changi Airport Terminal 2 for Sydney on 25 October 2007. Since the maiden flight by Singapore Airlines, the A380 has gone on to set new standards in efficiency and passenger experience.

Airlines presently operating the superjumbo out of Singapore include Singapore Airlines and Qantas Airways, with flights to Hong Kong, Tokyo, Sydney, Melbourne, London, Paris, Zurich and Los Angeles. German flag-carrier Lufthansa will become the third A380 operator at Changi by utilising the

aircraft on its Frankfurt-Singapore service starting from 31 October 2011.

To get the airport ready to handle the world's largest passenger airliner, Changi spent \$68 million on airport infrastructure and airfield modification to ensure smooth handling of the aircraft and its

passengers. In total, 19 passenger gates were upgraded to be A380-compatible with five in Terminal 1, six in Terminal 2 and eight in Terminal 3.

These A380-compatible gates cater to the double-deck A380 planes by allowing for boarding or disembarkation on both the upper and lower decks simultaneously. A third aerobridge arm was installed at each of these gates for passengers to have direct access to the upper deck of the double-decker aircraft. The presentation frontage of existing baggage belt carousels in Terminal 1 and 2 were extended to accommodate the larger volume of arrival baggage from A380 flights.

With Lufthansa joining the A380 family at Changi, the airport is set to become the world's busiest multi-carrier A380 airport. Singapore Airlines will begin A380 services to New York via Frankfurt by January next year. By the end of January 2012, Changi will serve three carriers operating 210 weekly A380 flights to 10 cities around the world.



Photo courtesy of Tek

A380 aircrafts of Singapore Airlines and Qantas passing each other at Changi Airport

JETSTAR LINKS SINGAPORE TO NINGBO

Jetstar launched its fifth destination to Ningbo, located in Zhejiang province in mainland China, on 9 September 2011. Ningbo is a new city link for Changi Airport.

Jetstar is the first and only carrier to offer direct access between the two cities with the thrice-weekly (Tuesday, Friday and Saturday) services which will progressively increase to four flights per week with an additional flight on Thursday from 31 October.

Ningbo, the second busiest seaport in China and 280km south of Shanghai on China's eastern seaboard, is accessible to Shanghai via the Hangzhou Bay Bridge. Ningbo's culture, history and modern role as one of China's major ports will be a destination of interest for holiday-makers and business travellers.

"China is a very important part of Jetstar's Pan Asian strategy and we are continuing to focus our resources on further



Ningbo Old Bund, one of the seaport town's key attractions

expansion opportunities into this market," said Ms Chong Phit Lian, Chief Executive Officer, Jetstar Asia.

"Creating new links to growing Chinese cities like Ningbo will stimulate tourist traffic for Singapore through our low fares. This service will also provide important direct access through Singapore to Jetstar's broader Asia Pacific network to destinations such as Bali and Jakarta in Indonesia, Phuket and Bangkok in Thailand, Melbourne in Australia and Auckland in New Zealand," added Ms Chong.

Jetstar celebrated its launch of Singapore-Ningbo services with an all-inclusive one-way Economy Starter Sale fare from \$118.



CHANGI WELCOMES INDIGO FROM INDIA

IndiGo, India's largest low cost carrier began its operations in Singapore on 15 September. Marking its fifth anniversary in August 2011, IndiGo introduced two flights to Singapore as one of their first international destinations – Delhi and Mumbai, with effect from 15 September and 10 October respectively.

Travellers now have more options when travelling to India with IndiGo's extensive domestic network of 26 destinations while enjoying low fares. With the two new Delhi and Mumbai flights, travellers from Singapore will get to select alternative travel timing on top of current flights departing in early morning or evening.

Singapore is the most connected point to India in Southeast Asia. Some 180 weekly services with a capacity of more than 35,500 weekly one-way seats currently link Changi Airport to 11 cities in India. With IndiGo joining Changi's family of airlines, an additional 2,500 weekly one-way seats will be available between Singapore and India.

The flight from Delhi will depart at 6.55am (local time) and arrive in Singapore at 3.20pm. Return service will leave Singapore at 5.50pm and reach Delhi at 9.05pm (local time). While the flight from Mumbai will depart at 8.40am (local time) and arrive in Singapore at 4.50pm, return

flight from Singapore leaves at 4.50pm and arriving 7.45pm in Mumbai.

IndiGo's President, Aditya Ghosh expects an increase in new travellers from India, especially taking advantage of the low fare to travel to Singapore for shopping and holidays. "We are trying to tie up with various agencies in Singapore to sell Singapore as a family holiday destination to Indian tourists," he said.

IndiGo is offering a promotional return fare from \$275 inclusive of 20kg check-in baggage per person sector. To book, please visit www.goindigo.in

ANGRY BIRDS LAND IN CHANGI AIRPORT



Finnair Angry Birds Flight taxiing in at Changi



Angry Birds cupcakes at the press conference

Finnair and *Angry Birds* invited seven biggest fans of the game on a trip to Helsinki to visit the headquarters of Rovio Mobile – the Finnish computer game developer of *Angry Birds* and participate in the Finnair *Angry Birds* Asian Challenge. The Asian Challenge was conducted at an altitude of 10,000m onboard Finnair's flight from Helsinki to Singapore on 21 September.

Changi Airport got to pick the biggest Singapore *Angry Birds* fan to participate in this contest through an *Angry Birds* Face-Off Challenge held at Terminal 3 on 17 September. Eight participants who submitted the most creative tweets were selected to pit their *Angry Birds* gaming

skills against each other at the Face-Off Challenge where the winner emerged from clearing the maximum number of stages in 10 minutes. The Face-Off Challenge winner, Karen Tan, hopped onto the flight later that day to Helsinki to join the other Asia Challenge finalists in Helsinki.

The ultimate champion of the *Angry Birds* Asian Challenge was Jani Ulajas from Finland.

Finnair began flying to Singapore on 31 May on its A340-300 fleet and operates daily non-stop flights between Singapore and Helsinki.

WHAT SOUVENIRS DO TRAVELLERS BUY FROM CHANGI?

Over 42 million passengers travelled through Changi Airport in 2010 and here's a look at what are some of their favourite Singapore souvenirs from its four terminals.

Food items are popular choices as souvenirs. Chocolates being the most popular item, sold more than 4.5 million boxes with most purchases made by Americans, followed by Indians, Japanese and Indonesians.

Local bakery, Bengawan Solo sold some 140,000 boxes of cookies and 30,000 kueh lapis cakes making them the two most palatable homegrown items to leave our shore.

Some 20,000 Kim Choo Nonya dumplings – sweet or savoury meat fillings wrapped in fragrant pandan leaves were sold at Changi. These glutinous rice dumplings are traditionally eaten during the Dragon Boat Festival but also make popular year-round treats.

Who would have guessed that 18,000 bottles of Tiger Balm muscle pain relief ointment were sold at the airport? A popular item with the Chinese which makes up 50% of its total sales, followed by Taiwanese, Vietnamese, Hong Kongers and Koreans.

Travellers who wish to bring home Singapore's national flower, orchid Vanda Miss Joaquim, can do so at TOP Orchids. Favourites of Europeans, Australians and British, the freshly cut orchids are suitably packed for aircrafts as the perfect gift for loved ones.

For a closer look at the infographic, go to www.changiairport.com/shopping-and-dining/singapore-souvenirs/whats-in-their-bags



LEARNING FESTIVAL 2011

The inaugural Changi Airport Group Learning Festival 2011, themed Creativity and Innovation, took place on 5 and 6 September. A wide range of activities such as a business creativity forum, creative thinking workshops and a roadshow were rolled out for CAG and CAI staff.



CAG CEO, Mr Lee Seow Hiang sharing how CAG can be more creative and innovative at the Business Creativity Forum

Kicking off the event on 5 September was the *Business Creativity Forum*, where Mr Fredrik Haren, founder of interesting.org and author of bestselling 'The Idea Book', brought participants back to the basics of recognizing creativity – that it could be as simple as combining two different known

concepts together to form a new idea. Four different creative thinking workshops featuring popular thinking tools such as mind mapping and Edward de Bono's *Six Thinking Hats* were held on Day 2.

The Learning Festival culminated at the 'Get Connected' Roadshow that took place over the two days. The roadshow introduced and showcased the various platforms CAG has put in place to facilitate learning and innovation by staff. Making its debut via CAG's intranet, *Changi Vine*, was the *Changi GrapeVine*, a social forum where staff can freely share suggestions, ideas and experiences with the CAG and CAI communities. Applications such as Wiki, People Finder, the Media Portal and Intranet Google Search were introduced to help staff find information and gain knowledge at the roadshow.

The Festival saw an estimate 500 CAG staff thronging to the roadshow and 186 participants attending the five workshops and creativity forum.



Mr Goh Yong Long, Senior Vice President, Corporate Development & International Relations (extreme right) and winners of the 'Get Connected' Roadshow

CAG STAFF RELIVE THEIR YOUTH BY VOLUNTEERING WITH 'CARE' SINGAPORE



CARE students with their T-shirt designs

The CAG Volunteer Week took place between 15 and 19 August 2011. To celebrate the spirit of volunteerism at CAG, various activities were organised to reach out to new volunteers, as well as to provide staff with an additional opportunity to interact with youths from the Children-At-Risk Empowerment Association (CARE Singapore), CAG's corporate social responsibility (CSR) partner.

The *Volunteer Your Youth Photo Campaign* invited staff to contribute photos of themselves and a story of how they overcame challenges during their youth, inspiring the CARE youths to take on their own personal challenges without fear. Three workshops – *Build-A-Bear*, *Design a T-Shirt & Tote Bag*, and *Build A Terrarium* – had staff and the CARE students learning new skills while working hand-in-hand to make the products, which were then put up for sale at the *CAG Volunteer Week Fiesta* on 19 August, the highlight of the Volunteer Week.

Together with CAG's corporate donation, CAG staff raised more than \$11,000 from the Fiesta sale, with proceeds going towards CARE Singapore to support its Uth Power Programme. The top 15 volunteers who participated in three or more CSR activities in the past year were also awarded trophies in recognition of their efforts. All in all, the week ended on a high note with about 70 staff, including CAG management, volunteering their time with close to 100 CARE students.

Volunteer Week was organised as part of the CAG Youth Passport Programme (YPP), which was created to introduce youth to the airport business, provide a platform for the learning of life skills, and inculcate in the youth a sense of commitment to long-term goals and aspiration for greater things in life.

SNAPSHOT



'Be A Changi Millionaire' Goes to Orchard Road.

Strange Fruit, a Melbourne-based performing arts company, performed at Ngee Ann City Civic Plaza, Orchard Road over the weekend of 23 and 24 July to promote the 'Be a Changi Millionaire' shopping promotion.

Passers-by and shoppers were awed by the four aerialists perched on four-metre high poles swaying to the beat of classical music. *Strange Fruit* had also performed at the Departure Check-in Hall at Terminal 3 to the delight of travellers and airport visitors on 22 July.

Strange Fruit's performance which fuses theatre, dance and circus has captivated audience the world over with their unique repertoire of bending and swaying in the air on high flexible poles.

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